# islonline

# Your Dedicated Remote Desktop Servers

Managed Private Cloud (MPC) is a hybrid cloud remote desktop solution that combines the benefits of cloud and self-hosted plans. MPC is offered to large companies as a cloud service, hosted and managed EXCLUSIVELY for your company by ISL Online's professional team, either in a public data center (such as AWS, Azure, etc.) or in a private data center provided by your company.



#### **On-Demand Scalability**

Start with what you need. The size of the MPC can be scaled up or down to meet the changing needs of your business. The number of technicians, workstations, endpoints, and clients is always unlimited.

## No Infrastructure and Maintenance

Gain instant access to a secure single-tenant cloud without the need to invest in hardware or system operations. To provide a managed private space, we select only highly reliable, industry-proven data centers with SOC 2 and ISO 27001 certifications, trusted by governments, financial organizations, and other major corporations.

#### **Advanced Customization**

MPC offers you the highest level of customization, allowing you to adjust layouts and workflows. ISL Online can transform the remote desktop software to perfectly fit into your existing systems and match your corporate brand style guides.

## Security, Control and High Availability

Meet your most rigorous data security and privacy requirements with the independence and control of a dedicated environment, while enjoying the ease of use of the cloud. To ensure high availability, MPC is based on an activeactive cluster configuration.

#### **Monthly Plans**

MPC-20		MPC-50	MPC-100		MPC-500
20 Concurrent		50 Concurrent	100 Concurrent		500 Concurrent
Users		Users	Users		Users
	Unlimited number of u	users and devices	<b>S</b>	Advanced customisation	
	Mobile device suppor	t	<b></b>	SSO/SAML	
	Connect via RDP		<b></b>	Premium support	
	User management		<b>~</b>	Single-tenant system	
$\checkmark$	Device permissions		<b>S</b>	Account manager	

#### **Configuration Options**

MPC can be configured to fully comply with corporate security policy and other internal requirements related to the remote desktop service. Some of the potential topics to be discussed on a project basis are listed below.

HTTPS Certificate	Generic / Own			
Hosting (Data Center)	Public / Private			
High Availability (HA)	Single DC / Multiple DC, Geographical Location, Access Rights			
Connection Ports	80 / 443 / 7615			
HTTP Security Headers	Default / Custom			
RSA Keys	2048 / 4096			
Access Point Layout	Default / Custom			
Two-Factor Authentication	Phone, Email, Authentication Apps, FIDO U2F Security Keys by Yubico			
User Authentication	Microsoft Active Directory, NetIQ eDirectory, OpenLDAP, RADIUS, SAML 2.0			
Integration Options	ITSM, CRM, ERP, etc.			
Customization	Logo, skin and text messages, user interface elements and workflows, White Labelling (OEM)			
LAN	MPC can be set up in a LAN network without Internet access			
Personal Data	Full control over the data flow, storage and retention policy (GDPR)			
Other	Session Recording, Feature Restrictions, Logs and Accountability, Access Filters, etc.			